

Important Information regarding travel insurance advisories

Issued: 30th June 2016

We have recently made some changes to how the travel insurance advisories will be displayed on our site. If you need to access any of the advice documents that were issued prior to the 30th June 2016, please click on the respective link below.

Event	Date Issued
Cyclone Winston	21/02/2016 10:00AM
Outbreak of the Zika Virus	08/02/2016 10:00AM
Bali Mt Rinjani volcanic ash cloud – updated	15/12/2015 10:00AM
Advice for Bali Mt Rinjani volcanic ash cloud - Updated	26/11/2015 10:00AM
Advice for Bali Mt Rinjani volcanic ash cloud	03/11/2015 9:00AM
Advice for Bali Ash Cloud - Updated 5 August	05/08/2015 2:00PM
Updated - Advice for Bali Ash Cloud	13/07/2015 2:00PM
Advice for Bali Ash Cloud	03/07/2015 2:00PM
Advice for USA visa delays	19/06/2015 2:00PM
Nepal Earthquake	27/04/2015 2:00PM
Cyclone Pam	16/03/2015 2:00PM
Ebola Virus	04/11/2014 2:00PM
Hurricane Iselle and Tropical Storm Julio	07/08/2014 2:00PM
Malaysia Airlines MH17	18/07/2014 2:00PM
Thailand Military Coup	23/05/2014 10:30AM
Cyclone Ita	11/04/2014 4:00PM
Mount Kelud Eruption	14/02/2014 5:00PM
Thailand Political Protests	13/01/2014 4:45PM

Contact us

If you are overseas and require travel or medical assistance, please contact our 24 hour Emergency Assistance team on +61 (2) 8907 5672.

If you have any further enquiries please contact our Customer Service team on 1300 362 544 between 8.00am and 8.00pm Monday to Friday (AEDT).